



## 7 More LHS Laptop Questions

September 9, 2015

### Question:

- 1. What about students who are still not seeing Microsoft Office and other downloads? (Asked after the first laptop distribution night.)*

### Answer:

Several students (exactly 89 at the moment) did not complete their registration process last night, even though they may have thought they did. Microsoft and other student software will not download until this process is complete.

Any student who what left their laptop on for over an hour and still is not seeing the software will need to visit the Grizz Center after 1:00 p.m. today or any day to get some help with this.

### Question:

- 2. Do I need to purchase the LCSD Electronic Device Accident Protection Plan? Isn't this supposed to be optional?*

### Answer:

The answers are, "No you don't have to purchase an accident protection plan and yes, it is optional unless you are planning to take the computer off campus."

We go out of our way to emphasize to parents that the students do not "need" to take the laptop home. We offer the opportunity to take it home for convenience. We have staff available for thirty minutes before school and two hours after school every day to accommodate students leaving the laptop on campus.

Sometimes there is a misunderstanding on what we are offering. We have provided the option for an accident protection plan through the school district because in our research we found that most homeowners or renters insurance policies do not cover damage, loss, or theft in a way

that is helpful. (Most people are finding these policies start coverage after a \$1,000 deductible.) We are asking students and parents to share liability for damages or loss occurring off campus and the accident protection plan is a way to help you do that.

You may also self-insure if you prefer. On our form you would indicate that you are not participating in our accident protection and write in below "Self-Insure". This will allow for the laptop to leave campus and damage, loss, or theft off campus would then be your responsibility.

**Question:**

*3. What if I missed all of the Laptop Information Meetings needed before receiving a laptop?*

**Answer:**

Video of one of the meetings will be posted this afternoon. (9/9/15) Look for it on the laptop information website after 4:00 p.m. today.

<http://www.elearning2lcsd.org/getting-a-laptop.html>

Watch the videos, take the quick quiz, and come join us on your distribution night. If you distribution night was last night, come see us tonight or tomorrow or any day in the Grizz Center after 1:00 p.m. (The Grizz Center is by the library.)

**Question:**

*4. Can I come on another night?*

**Answer:**

We ask that students not come before their designated night because we are planning for a specific group and the distribution of a specific number of laptops. After the fact, we are adding the additional students to each distribution night from the previous night. So, students may attend any night after their designated night.

**Question:**

*5. If the device becomes damaged or isn't working properly, what process will the school use to verify where/how the damage occurred and, in turn, determine if the school or parent will pay the repair costs?*

**Answer:**

Mostly we will take you at your word as to how, where, and when a laptop was damaged. We have an Accident Claim Form in place on our website for this purpose. We may also check the device history for verification, but we are not looking for a way to charge students and parents a series of additional fees.

<http://www.elearning2lcsd.org/getting-a-laptop.html>

**Question:**

*6. Will our student be able to upload or get to assignments online at school and at home?*

**Answer:**

We have systems in place for uploading assignment. Student may access their H-drive (which appears as a folder labeled "Student" on their MacBook Air desktop) by going to the online portal at:

<https://portal.loganschools.org/WebNetworkAuth/>

We encourage parents to try leaving the laptop at school if their concerns outweigh the convenience of taking it home. The laptop is meant to be a benefit to students and the instructional process. We will all be learning the best ways to help this to be a positive initiative.

**Question:**

*7. What is Lynda.com and how can I use it?*

**Answer:**

For those who have been asking and as a reminder to others, Lynda.com is up and running again. Access these video trainings through <http://www.loganschools.org>, scroll down, and click on the Lynda.com logo to get to the login page. This is the only way to get to the site that verifies a LCSD student or employee is logging in.